



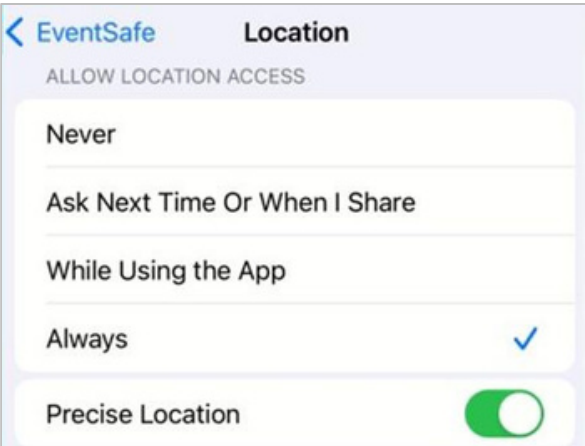
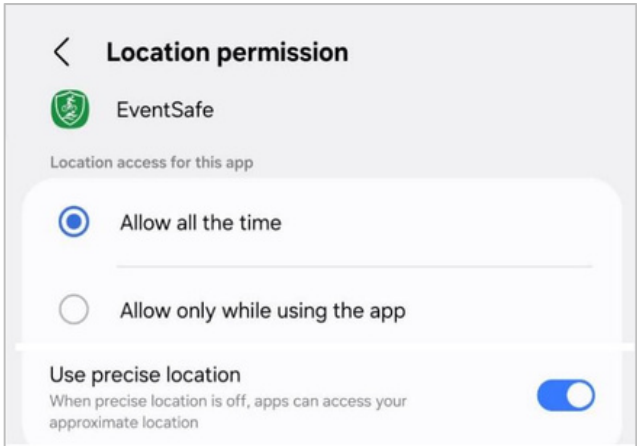
# User Guide



EventSafe is an app designed to assist us with enhanced risk and safety management. You have only 3 steps to follow:

1. Select your event
2. Validate yourself by entering your race/bib number\*
3. Start tracking (before the race starts). The app may start tracking automatically just before the race start time.

For tracking to work effectively the app needs appropriate permissions, which allows it to continue operating when you lock your phone. These permissions will be requested when you first start the app. If you have not selected the correct permissions, then follow the following steps:

iPhone	Android
<p>Go to your phone settings: Apps – EventSafe – Location Make sure <b>Always</b> and <b>Precise Location</b> is selected</p> 	<p>Go to your phone settings: Apps – EventSafe – Permissions – Location Make sure <b>Allow all the time</b> and <b>Use precise location</b> is selected</p> 



You also need to make sure your phone battery can last for the duration of the event. Use an external battery pack if you need to.

Remove any battery optimisations, especially on Android phones which sometimes shut down GPS location recording when you lock your phone. If possible, try and keep your phone unlocked all the time.

You can stop the app tracking when you finish, or if you withdraw. If you forget, the app will auto-stop after the event.

\*Validation of bib number will only work on the day of the event.